

The New Orleans Health Clinic Model

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NEW ORLEANS FAMILY JUSTICE CENTER



ORLEANS PARISH SHERIFF'S OFFICE

- Crime Victim Compensation



TULANE LAW SCHOOL

- Domestic Violence Law Clinic



NEW ORLEANS POLICE DEPARTMENT

- Domestic Violence Unit
- Sexual Assault Unit

NEW ORLEANS FAMILY JUSTICE ALLIANCE

SAFE HOUSING

- Crescent House Emergency Shelter
- Annex 1&2 (18 shelter units)
- Transitional Housing
- Rapid Re-Housing
- Permanent Supportive Housing
- Section 8 Housing Vouchers

TRAUMA RECOVERY

- Individual Therapy
- Support and Therapy Groups
- Alternative Healing Therapies
- Polyvictimization Initiative
- Camp Hope America/LA

CRISIS INTERVENTION

- 24-Hour Crisis Line
- Intake Specialists
- Case Management
- Flex Housing
- Advocacy Initiated Response
- Legal Advocacy
- Hospitality



SOUTHEAST LOUISIANA LEGAL SERVICES



ORLEANS PARISH DISTRICT ATTORNEY



FORENSIC PROGRAM

- SANE Examinations for Sexual Assault
- Domestic Violence and Non-fatal Strangulation
- Community Education

EDUCATION AND EMPLOYMENT

- Public Benefits — SNAP
- HiSet/GED
- Budgeting/Training
- Employment Search

SEXUAL ASSAULT SERVICES

- Training
- Crisis Intervention
- Medical Advocacy
- SART (Sexual Assault Response Team)
- Trauma Response

OUTREACH & PREVENTION

- Rape Prevention Education
- Community Education
- Community Fundraising Events



HOPE COMMUNITY HEALTH CLINIC

- Primary Health
- Behavioral Health
- Meditation Management



LEGAL INNOVATORS FOR TOMORROW



FAMILY JUSTICE LEGAL CENTER



CITY OF NEW ORLEANS HEALTH DEPARTMENT

- Blueprint for Safety Project
- SART (Sexual Assault Response Team)
- AIR (Advocacy Initiated Response)
- Fatality Review

A COMMUNITY PARTNERSHIP THAT CARES ABOUT HURTING FAMILIES

WRAPPING SURVIORS AND FAMILIES IN SAFETY AND SERVICES



The Data That Drove the Vision Strangulation Assessments

	2018	2020	2022	2023
Total Survivors Served	1,807	2,707	3,043	4,075
New Intakes	538	764	1,475	1,101
Danger Assessments	485	465	831	741
YES to “Choking”	319 (66%)	291 (63%)	527 (63%)	468 (63%)
Forensic Assessments	159	172		265

The NOFJC has been tracking “choking” answers on danger assessments since 2013 with consistently having a greater than 60% positive response.



Identifying the Gaps:

Reported to Police:

NO: 61%
YES: 39%

Sought Medical Services:

NO: 82%
YES: 18%

- In 27% of cases (43) children witnessed the strangulation
- In 13% of cases (21) survivor was strangled more than once during same incident.
- One survivor reported 15 non-fatal strangulations in a day
- In 21% of cases (33), the perpetrator used something to block the person's nose, mouth or throat



Meet
Andy Mahoney,
MSN, RN-BC,
SANE-A



NOFJC
Forensic
Coordinator,
2017





Forensic Program Statistics:



Hope Community Health Center

	2018	2021	2022	2023
Total Forensic Exams	87	133	175	224
IPV Forensic Exams	87	111	145	186
SA Forensic Exams	----	12	19	38
IPV Clients Reporting Strangulation	57 (65%)	105 (79%)	133 (76%)	195 (87%)
Pregnant				22 (9%)



The Building Blocks:

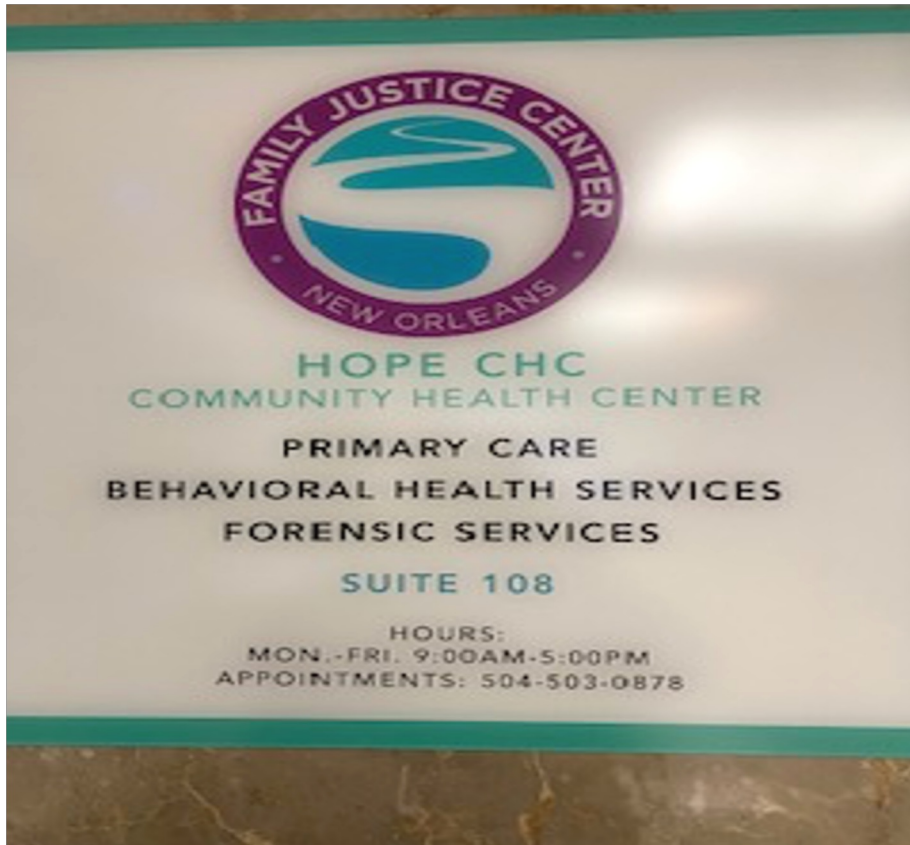
Legislative Work

2017

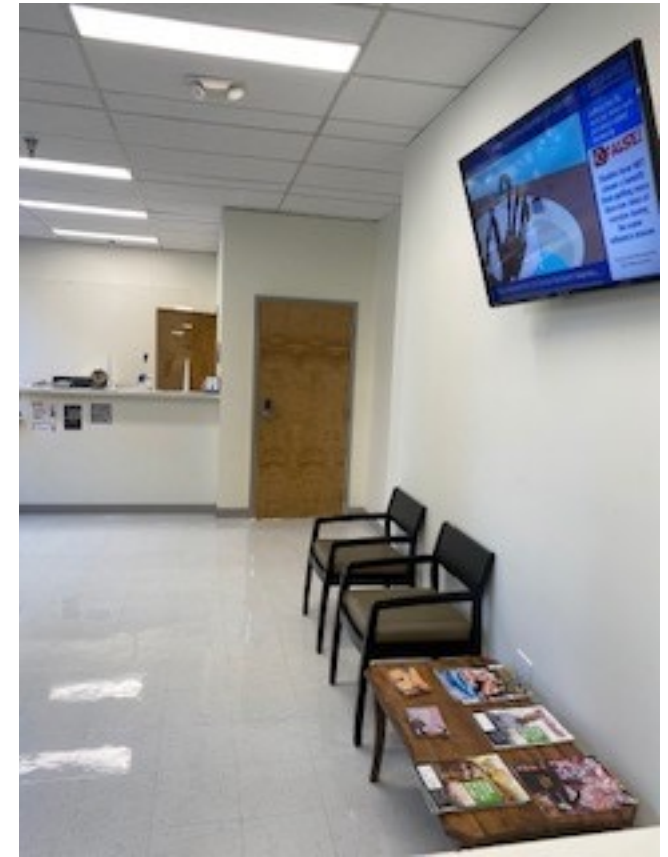


2. Enhance strangulation laws in the state to increase charging, convictions and penalties of high risk felony non-fatal strangulation throughout the criminal justice system.





HOPE Community Health Center



Meet Wendy Blanco



HOPE CHC
Receptionist
Clinic Coordinator
2019





The Building Blocks:



Primary Healthcare 2020

5. Secure supplemental funding to support clinic operations until 3rd party credentialing is complete.

- Awarded \$25,000 United Way Women United to furnish forensic exam suite
- Awarded \$150,000 grant over 3 years from the Daughters of Charity Foundation – covers LPN salary and clinic operations
- Began credentialing process as a primary healthcare clinic
- Changed credentialing to a stand alone clinic due to 501c3 status as separate corporation from NOFJA
- The HOPE CHC approved as a Medicaid Provider
- Hired Kelley Lipsey as Clinic Director
- Hired Dr. Scharmaine Lawson, DNP to replace Dr. Soto
- Hired Melissa Neal, COVID Screener/Receptionist







Meet
Dr. Scharmaine
Lawson,
DNP, PMHNP(c),
FNP-BC, FAANP,
FAAN



HOPE CHC

Nurse Practitioner
2020



Meet KELLEY LIPSEY



HOPE CHC
Clinic Director,
2020



Meet Linda Wright, LPN



HOPE CHC



Licensed Practical
Nurse
2020



Meet Melissa Neal



HOPE CHC
Screener
Receptionist,
2020





The Building Blocks:



Behavioral Healthcare 2020

6. Expand behavioral health services to address the ongoing wait list of over 200 survivors seeking counseling and trauma services. Specialty services for poly-victims to address lifetime trauma issues that continue to impact survivors' physical health, mental health and substance use.

- Awarded \$50,000 grant from the Methodist Healthcare System Foundation for partial support for the hiring of a therapist
- Hired Brian LaBella, LCSW-BACS
- Secured credentialing of behavioral therapist with 3rd party payers, including Medicaid
- Began credentialing process for other grant funded licensed therapists of the NOFJC

Meet
Brian LaBella,
LCSW-BACS



HOPE CHC
Behavioral
Therapist,
2020





The Building Blocks:



HOPE Community Health Center

2020

7. Added a new “fee for service” funding stream funded through Medicaid and other 3rd Party carriers that can be billed through the HOPE Community Health Center.

- Decision to switch to a new EMR – Athena in Dec. 2020
- Began transitioning “grant funded” therapist positions (5) to “fee for service” funded positions through contract with HOPE Community Health Center
- Collect insurance information on all clients receiving services at NOFJC.
- At least 60% of our clientele are Medicaid recipients or Medicaid eligible.
- This shift of funding streams will free up grant money for other operational and service needs of the New Orleans Family Justice Center.
- Adding a new funding stream will provide additional revenue to increase salaries for therapists to compete in marketplace and to expand clinical capacity.



The Building Blocks:



Legislative Work 2020

8. Passed legislation in August 2020 to add strangulation to the Louisiana criminal code as a Crime of Violence.

A “Crime of Violence” in La. criminal code is defined as an offense that has, as an element, the use, attempted use, or threatened use of physical force against the person or property of another, and that, by its very nature, involves a substantial risk that physical force against the person or property of another may be used in the course of committing the offense or an offense involves the possession or use of a dangerous weapon.



The Building Blocks:



HOPE Community Health Center

2021

9. Become a Federally Qualified Health Center (FQHC) to access enhanced Medicaid reimbursement rates for primary and behavioral health services provided on site.

- Negotiation with Health Resources and Services Administration (HRSA) to approve location site at 701 Loyola, Suite 108
- Target the at risk population we serve at the NOFJC and the underserved needs in our community
- Complete “Look Alike” Application
- Secured 2nd year funding from Daughters of Charity; requested MHSF
- Hire the 2nd Behavioral Therapist for the HOPE CHC
- The HOPE CHC to become a Medicaid Enrollment Center
- Add substance abuse specialty to service delivery
- Dr. Lawson adds mental health/psychiatry to her credentials
- Add medication management with Dr. Lawson once licensure is completed



Integration and Outcomes



HOPE Community Health Center
in partnership with New Orleans Family Justice Center

Hope for the Future

10. As an integrated partnership, we will begin to track and demonstrate outcomes as it relates to the gaps we identified in 2016.

- Will we demonstrate that more survivors feel safe and protected to report their non-fatal strangulation incidents to police?
- Will we demonstrate that more survivors receive immediate, intermediate and long term medical attention for the healthcare complications that are present in non-fatal strangulation events?
- Will we demonstrate that more felony strangulation cases are prosecuted to the fullest extent of the law?
- Will we demonstrate a reduction of Domestic Violence homicides in our community by holding the “most at risk and dangerous perpetrators” who strangle their partners accountable for their behavior?
- Will we demonstrate that our community and criminal justice partners, social services and medical providers are better educated about non-fatal strangulation in our community?
- Will we create maximum capacity for the poly-victims that we see daily who are dealing with long term chronic issues related to life time trauma?
- Will we be the comprehensive trauma center in our community that brings healing and hope to thousands of survivors?