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## 6th international EFJCA Conference

Collaborative Solutions: uniting health sector and Family Justice Centers to address gender-based and domestic violence

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# **Welcome**

**Welcome friends and colleagues from Italy, Iceland, Belgium, Germany, Netherlands, Switzerland, France, Croatia, Denmark, Greece, United States, Estonia, United Kingdom, Bonaire, Egypt, Turkey**



Multidisciplinary work and the involvement of the health sector

## Vision on FJC

Dream big –  
start small



# European Family Justice Center Alliance

The EU FJCS started with a Daphne-project (European Commission) in 2013-2015, building FJCs in 6 European Cities (Italy, Germany, Poland, Belgium and The Netherlands).

The EFJCA is a result of this international collaboration.

Today, the EFJCA:

- has 134 members and partnerships in 39 countries:  
*(Albania, Aruba, Austria, Belgium, Bonaire, Bulgaria, Canada, Croatia, Congo, Cyprus, Denmark, Estonia, Finland, France, Germany, Greece, Iceland, Italy, Ireland, Kenya, Kosovo, Latvia, Lithuania, Luxemburg, Malta, Mauritius, Moldova, Norway, Poland, Portugal, Romania, Slovenia, Spain, Switzerland, Sweden, The Netherlands, Turkey, UK, USA).*
- is connected and has a joint-ventures with a range of international networks
- fulfills ongoing tasks in connecting professionals, volunteers and survivors to tackle gender-based violence, domestic violence and child abuse in a multidisciplinary way
- helps regions and organisations to create and build FJCs and co-related centers





## Family Justice Centers

A Family Justice Center is the co-location of a multidisciplinary team of professionals who are cooperating under one roof to offer help and support to victims of domestic violence and genderbased violence and their families.

Movie: [www.efjca.eu](http://www.efjca.eu)





## Conditions for a multidisciplinary setting

- Working together on safety from a shared vision
- Harmonize and coordinate different work processes and methods
- Check whether in the primary process obstacles are present and need to be solved
- Specialized multidisciplinary approach
- Result focused work
- Developing an integral plan of action for each different case
- Intensive case-management in high risk situations
- Sharing information

## A team of a FJC works multidisciplinary :

- They work together in 1 interdisciplinary team from one location
- They build the bridge between their own organisation and the FJC, supporting the approach to domestic violence and child abuse of their organisation
- Share information and take shared responsibility for the action plans to stop violence
- They are all mandated in their role

Cooperators in a FJC are detached from a range of organisations, depending on the local situation, f.e.:

- Government
- City and local authorities
- Police
- Prosecutor's office
- Women's aid, Victim services
- Crisis team
- Services for child abuse
- Social Service of Youth Court
- Youth Care
- Services for social welfare
- Counseling
- Centre for mental health
- Services for job seeking
- Medical services
- Services for housing
- Probation





# Focus = Risk Orientated Care



1. Working on immediate safety
2. Working on stable safety
3. Working on recovery (trauma recovery)
4. Working on stabilization
5. Working on preventing relapse

# Trauma-informed care

Trauma-informed care shifts the focus from

*“What’s wrong with you?”*

to

*“What happened to you?”*





# Key principles within trauma-informed approach



## Safety

Throughout the organization, victims and staff feel physically and psychologically safe

## Trustworthiness and Transparency

Decisions are made with transparency, and with the goal of building and maintaining trust

## Peer Support

Individuals with shared experiences are integrated into the organisation and viewed as integral to service delivery



# Key principles within trauma-informed approach



## Collaboration and Mutuality

Power differences - between staff and clients and among organizational staff - are leveled to support shared decision-making.

## Empowerment

Survivors/victims and staff strengths are recognized, built on, and validated - this includes a belief in resilience and the ability to heal from trauma.

## Humility and Responsiveness

Biases and stereotypes (e.g., based on race, ethnicity, sexual orientation, age, geography) and historical trauma are recognized and addressed.



No copy-paste



“Great things are never done by one person. They are done by a team” Steve Jobs

Working together is the core





## Building culture

It isn't about the building, it's about collaboration

Share a common vision, mission and passion

Create and sustain  
your structure

Organise your  
cooperation: roles,  
expectations,  
connection





Management

Safety -> Trust



Management and cooperation

Crystal clear, open and positive communication

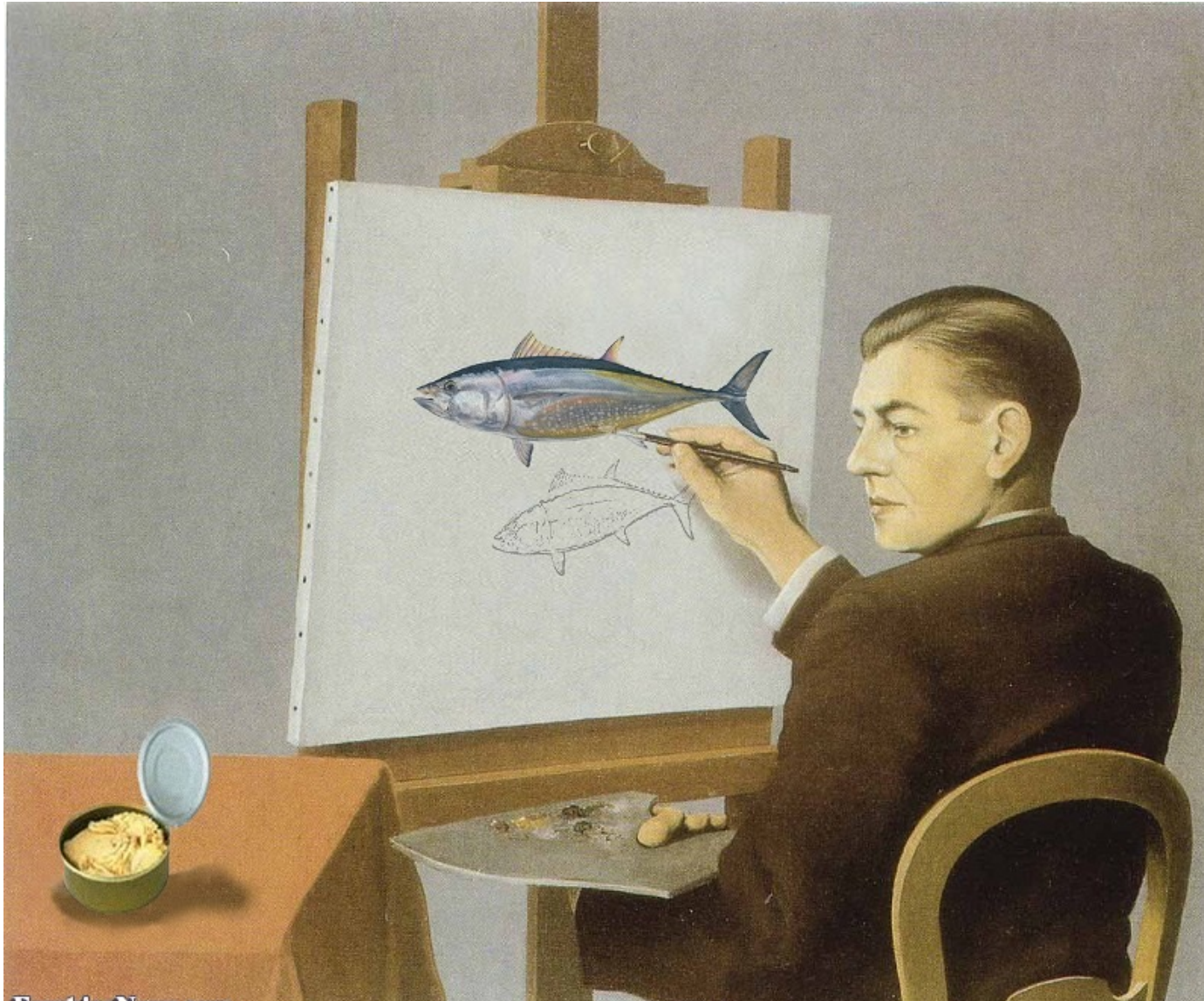
Speak the same language



# Output

It's not about numbers,  
it's about people





Think-out-of-the-box

Stimulate creativity

in collaboration  
in vision and  
management

but also on case-level!

Finances:  
authorities, projects, sponsoring...



Momentum, leaders and first followers:

<https://www.youtube.com/watch?v=fW8amMCVAJQ>



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Het afbeeldingonderdeel met relatie-id rld5 is niet aangetroffen in het bestand.